

GOLF ADVISORY COMMITTEE

MINUTES OF MEETING

MAY 23, 2017

Attendees: Bob Kessler, Chairman, Ginger McGovern, Frank Biancaniello, Joe Lynch, Olga Novy, Jim Beisler, Tom Herrick, Board Liaison. Absent: Davies, Janasek, Stiles

OPA Members: Mike Daley, Rob Landis, Bob Long

The Meeting was called to order at 3:00 P.M.

Director of Golf Report: Away on personal business.

Financials: Golf details not available. Net Operating Report shows Month of April \$40.3K favorable to budget; YTD-\$48.4K unfavorable to budget. Estimated fiscal year loss-\$181.8K.

Membership: Several ideas have been advanced to stimulate membership. Tom Janasek is asked to take responsibility for identifying initiatives we should pursue. OPLGA reports a gain of 10 members from OPA. The Board of Directors will consider moving to fiscal year membership period. If approved, the GAC will develop a detailed plan of implementation.

Course Maintenance: Building: Rest room maintenance is not effective; need a defined responsibility and a checklist. Lynch to follow up. Course conditions much improved.

New Member Information Packets: There is no formal procedure for welcoming and initiating new members. Beisler will take the subjects up with J Malinowski.

Tern Grille: Paul Love is the TG manager. Golf gift cards will be accepted at all F & B operations when current problems are fixed. The Grille is experiencing some growing pains. We will evaluate more fully at the next meeting.

Public Comments: Andre Jordan is very accommodating to members and residents. Of concern is the breadth of his responsibilities outside of the Golf Course. Suggest Parks and Rec sponsor a biking/jogging club to broaden resident use of club grounds when golfers are not on the course.

There was no bathroom or water availability on the course access during the recent off season; not a very customer service oriented situation. Tern Grille decorations do not include any golf related items. We should petition responsible parties to allow posting relevant plaques/information boards in prominent spots.

Tom Herrick: Are members satisfied with Management of the Golf Club? Two problem areas:

- 1) Communications.
- 2) Definition of responsibilities.

There does not appear to be effective communications from the Administration to Course management. Evidence of this problem surfaces when one tries to find out who is responsible for what. E.g.: The bathroom issue noted above. There is also some question whether the Director has sufficient qualified help.

Adjournment at 4:40 P.M.

Jim Beisler May 25, 2017

