



SANDPIPER ENERGY UPDATE OF CONVERSION EFFORTS IN OCEAN PINES

Sandpiper Energy, a subsidiary of Chesapeake Utilities in Dover, Delaware, has steadily been continuing conversion efforts in Ocean Pines. As of the end of November 2018, we are pleased to report a total of 3603 residents and businesses within Ocean Pines are now using clean & reliable natural gas.

Sandpiper has updated its map depicting its conversion areas; this updated map is available on the Sandpiper Update section of the Ocean Pines Association's webpage and here in this newsletter. As the conversion schedule continues, we would like to remind you that postcards will be sent to residents and businesses who are next on the schedule to convert to clean, natural gas.

The postcards will highlight the week when Sandpiper's technicians will be in their area to answer questions, perform appliance evaluations, and ultimately set a temporary propane tank. The postcard also includes the phone number (855-290-9628) that can be called should there be any questions or if the customer is unavailable that week to meet with the technicians.

As conversions continue, it is important for customers to remember to keep lines of communication open so that Sandpiper can coordinate our access to your property with your availability. The OPA website is the best place to see which area Sandpiper plans to work in next, then watch for the postcard. For a smooth conversion, it is important for you to allow the Conversion Coordinators to complete their assessment of your home or business as soon as possible. It is also important for customers to communicate any concerns or issues to Sandpiper's conversion team. Sandpiper cares about its customers' needs and the community it serves. The Conversion Coordinators will work with you to schedule both the assessment and conversion of your appliances.

Sandpiper is committed to supporting the Ocean Pines Community. This quarter, it is continuing its "Did You Know?" segment of the *Ocean Pines Report*, which will highlight some winter energy savings tips. Please look for Sandpiper at events throughout the year as it continues its commitment to the community!